

# QUESTIONS FOR YOUR SENIOR LIVING VISIT

## Your Guide to Asking the Right Questions

A visit shows you the space.  
The right questions help you understand the experience.

### QUESTIONS ABOUT DAILY LIFE

*Listen for stories, not just descriptions.*

- ? How do residents typically spend their time day to day?
- ? How do team members get to know residents beyond the basics?
- ? How flexible are routines from one day to the next?
- ? How do families stay connected and informed?



### QUESTIONS ABOUT SAFETY & SUPPORT



*Clear answers here often signal trust and follow-through.*

- ? How does the team respond when a resident needs immediate assistance?
- ? What does follow-up look like after an incident or concern?
- ? How is safety balanced with independence?
- ? How are families kept informed when something unexpected happens?

### QUESTIONS ABOUT LEARNING & ADAPTATION

- ? How does the team notice changes in mobility or balance?
- ? How are experiences reviewed and shared among staff?
- ? How is insight used to improve training, environments, and support?

The goal when visiting a senior living community is to leave with more clarity than you walked in with.